

## Contest rules

### HydroSolution's "Win a charging station and installation"

November 22 to December 31, 2021

This contest is open to people who fill out a quote and purchase or lease a HydroSolution charging station from one of our advisors at our Customer Centre during the contest period.

The grand prize is a FLO charging station (X5 model) for electric vehicles and comes with standard installation. The value of the prize is \$1,999 (before taxes) and includes:

- The charging station
- Installation in an area where HydroSolution and its partner installation technicians operate
- A 3-year warranty on parts and a 1-year warranty on labour

More information about the grand prize is available on HydroSolution's website:

<https://www.hydrosolution.com/en/charging-stations/flo-home-x5/>

Secondary prizes: ten (10) FLO charging credits of \$50 each. The prizes will be issued in charging credits valid on the FLO and Electric Circuit network.



The "Win a Charging Station and Installation" contest is organized by HydroSolution ("Contest Organizers"). It takes place in the province of Quebec from November 22 until December 31, 2021, at 11:59 p.m. ("Contest Period"). The draw will occur on January 10, 2022, at 1 p.m.

#### ELIGIBILITY

This contest is open to residents of Quebec who are 18 years of age or more at the time they enter. The contest excludes the following: employees, agents and representatives of the Contest Organizers, employees of their advertising and promotion agencies, suppliers of products and services related to this contest, as well as immediate family members (siblings, children, parents), their legal or common-law spouses, and all other individuals with whom these employees, agents, and representatives reside.

#### HOW TO ENTER

To enter, simply fill out a quote request and confirm the installation agreement (purchase or lease) by entering your contact information including a valid email address before the end of the Contest Period.

No purchase is required: individuals who want to enter without purchase can write 150 words that explain how HydroSolution allows its clients to enjoy peace of mind with its charging station. They should then email this text to: [Marketing@HydroSolution.com](mailto:Marketing@HydroSolution.com) and include their first and last name and phone number.

It is not possible to enter the contest any other way.

Participants acknowledge they have read and understood the contest rules available on the website. They agree to comply with these rules.

## **LIMITS**

One (1) entry per participant during the Contest Period.

No purchase required.

The Contest Organizers and their representatives reserve the right to disqualify anyone or cancel their entry if they enter or try to enter this contest using a means that is contrary to these rules or in a way that is unfair to other participants (hacking, using a false identity, etc.).

The Contest Organizers, as well as their employees, agents, and representatives shall not be held liable for any malfunction in computer components, software, or line of communication, for the loss or absence of network communication, or for any transmission that is defective, incomplete, incomprehensible, or deleted by any computer or network that could prevent a person from entering the contest or limiting their ability to enter the contest. Anyone who enters or attempts to enter the contest agrees to not hold the contest organizers, as well as their employees, agents, and representatives, liable for any damage they could suffer resulting from their entry or attempt to enter the contest.

## **PRIZE**

One (1) FLO electric vehicle charging station (X5 model) and standard installation in postal code areas where HydroSolution operates. The winners of the grand prize and secondary prizes will be notified by email in the days following the draw and will have to contact HydroSolution within 48 hours of the email being sent. If they do not, HydroSolution will draw new winners. The charging station outlined in the initial agreement will be credited. If the winner of the grand prize lives in a condo or is not the owner of the building, and/or lives in an area where HydroSolution does not operate, the charging station will not be installed. The grand prize will be issued as a \$1,000 cheque. All extra fees related to non-standard installation will be paid by the client. The installation does not include any electrical or other kind of work.

Secondary prizes: winners of charging credits of \$50 each valid on the FLO and Electric Circuit network will have to sign up for the FLO network using a valid email address.

The prizes cannot be exchanged or redeemed for cash and must be accepted as is, as per the terms of use listed on each of the certificates. Nor can they be transferred to another party.

In all cases, the Contest Organizers, their suppliers of products or services related to the contest, as well as their employees, agents, and representatives, will not be required to distribute more

prizes than the ones described in these rules. They will not be held liable in the case of loss, theft, or improper use of prizes.

The winner will not hold the Contest Organizers or its subsidiaries, employees, agents, and representatives liable for any damage they could suffer by accepting or using the prize.

## **DRAW**

### **ODDS OF WINNING**

One (1) chance to win per participant for the draw during the Contest Period.

Random draws will take place on January 10 at 1 p.m. in the HydroSolution office from among all HydroSolution clients who have signed their installation agreement between November 22 and December 31, 2021. Winners will be notified by email.

No public event will be scheduled for the draw.

### **DISTRIBUTION OF PRIZES**

To be declared winners, selected participants must get in contact with the Contest Organizers after receiving the email and within forty-eight (48) hours of the contest draw. If a selected participant does not contact the Contest Organizers within 48 hours of the draw, HydroSolution will proceed to another draw until a participant is declared the winner.

To accept the prize, potential winners will have to answer the following mathematical skill-testing question:  $(10 - 4) + (1 * 2) = \underline{\hspace{2cm}}$ , which will be listed on the declaration and release form provided by the Contest Organizers, within two (2) business days of reception. If they do not, HydroSolution will proceed to another draw.

### **GENERAL CONDITIONS**

Failure from a selected participant to comply with all the conditions listed in these rules, or refusal to accept a prize, will result in their disqualification. In this case, a new random draw will take place to distribute the prize in compliance with these rules until a participant is declared a winner. In the case where no winners are declared within twenty (20) days of the draw, the Contest Organizers reserve the right to cancel the prize at their discretion.

Participants of this contest will not be contacted unless they are selected as winners.

Entries as well as declaration and release forms are the property of the Contest Organizers and will not be returned to participants.

Unless otherwise stated in the official contest rules, the personal information collected will only be used for the purposes of carrying out this contest and in compliance with the privacy policy set by the contest sponsor.

Participants agree to comply with these rules and authorize HydroSolution to use their names, places of residence, photos or images in any ads without compensation.

The Contest Organizers reserve the right at their sole discretion to cancel, terminate, modify, or suspend this contest, in part or in whole, if an event or human intervention could undermine or affect the administration, safety, impartiality, or process of the contest as outlined in these rules and subject to approval by the Régie des alcools, des courses et des jeux du Québec (RACJ), if required.

Any decision by the Contest Organizers or their representatives as per these rules is final and may not be appealed, subject to decisions by the Régie des alcools, des courses et des jeux du Québec (RACJ) regarding any question under its purview. Any dispute as per the conduct or organization of a publicity contest may be submitted to the Régie des alcools, des courses et des jeux du Québec (RACJ) for a ruling. Any dispute as per the distribution of the prize may be submitted to the Régie des alcools, des courses et des jeux du Québec (RACJ) only for the purposes of helping the parties reach a settlement.

The contest rules are available starting on November 22, 2021 at [HydroSolution.com](http://HydroSolution.com).